

Terms of Sale

Pneuma Theorem, Inc. · Delaware, United States

Effective 29 July 2026. These terms apply to assessment reports. They do not apply to any licensing of the simulation engine, which is separately agreed.

1 What is sold

Stage	What you receive	Fee (USD)
Full matrix demonstration	All nine cells of the assessment, on a fictional venue.	1,000
Access geometry assessment	The built-form row, on your venue, with a quotation for the full assessment and a list of any further material required.	2,000
Full assessment, venue programme, simulation	Scoped per configuration.	quoted

A sample of the access geometry assessment is published and may be downloaded before any purchase. What is bought at each stage is a written document. No stage includes attendance on site, ongoing advice, or supervision.

2 Delivery

Reports are delivered by email as PDF. The full matrix demonstration is issued within one business day of payment. The access geometry assessment is issued within ten working days of the required material being received in full, or by such later date as is agreed when the work is commissioned; if the material is incomplete, that period begins when it is complete.

3 Licence

Each named copy is licensed to the purchasing organisation. It may be reproduced in full and without alteration within that organisation and for its professional advisers. It may not be published, sold, or adapted without written permission.

The restriction on alteration is the substantive one. A determination extracted from its reasoning is not the determination, and reports are issued on the basis that they travel whole.

Translation. A copy may be translated for use within the purchasing organisation and by its professional advisers, on four conditions: the translation is of the report in full and not of any part of it; it is not published or supplied to anyone outside that organisation and its advisers; it is marked as an unofficial translation; and it is kept with the English original. **The English text governs.** Where a translation and the original differ, the original is the report.

4 Credit

500 of the demonstration fee — half — is credited against any later stage commissioned by the same client, for any venue. The other half is the price of the document itself.

The credit carries no expiry. Neither does a quotation: a quotation issued for a venue holds for that venue on unchanged conditions, whenever you return to it. If the framework is revised substantially enough to change what a quotation rested on, the quotation is reissued and the difference is met by us.

5 No refunds

Neither the demonstration nor the assessment is refundable. What each buys is a document, and a document that has been read cannot be returned.

The demonstration exists so that what an assessment contains is known before it is commissioned rather than after. Nothing about either deliverable is discovered too late to act on it, which is why a refund is neither offered nor needed.

This holds whichever way an assessment comes out. A determination that a configuration is not closable within the scope of the method is a result and not a failure of the work, and it costs the same as any other. Where such a determination is made, the engineering analysis of what would change it is quoted with the finding.

6 Material you supply

An assessment is performed on the material supplied. Where that material is insufficient to determine a quantity, the report states that the quantity was not determined and lists what would be needed; it does not substitute an assumption and continue.

Material supplied by a client is used for that client's assessment and for no other purpose. It is not published, not shown to any third party, and not used as an example. It is retained so that the assessment can be reproduced or extended later, and is deleted on written request.

Personal data. The personal data handled is the contact details of the people who commission and receive a report, together with any personal data contained in material a client supplies. It is used to perform the engagement and for nothing else: it is not sold, not shared, and not used for marketing. It is held by Pneuma Theorem, Inc. and is processed in the United States and in Taiwan. It is retained for as long as the assessment may need to be reproduced, and is deleted on written request to the address below. A request to see what is held is answered within a reasonable period and without charge.

7 What is not provided

- **No certification or approval.** Nothing issued permits a configuration to be occupied or withholds permission. Whether a venue may lawfully operate is a question for whoever is empowered to answer it.
- **No allocation of responsibility.** Reports state what a geometry permits. They do not attribute duty or fault to any person or body, and are not prepared for the purposes of any party to a dispute.
- **No legal or insurance advice.** What follows from a determination is for advisers qualified in those fields.
- **No guarantee of outcome.** An assessment reports what the geometry permits under stated premises. It does not warrant that an event will proceed without incident.

8 Liability

Liability under any engagement is limited to the fees paid for it.

9 Governing law

These terms are governed by the laws of the State of Delaware, United States.



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